



Symon Communications, Inc. • 500 N. Central Expressway, Suite 175 • Plano, Texas 75074 • tel 972/578-8484 • fax 972/422-1680

**DATE: December 31, 2009**  
**SUBJECT: End of Life Announcement for Symon Products**

Dear Symon Customer:

Symon Communications is committed to providing you with the highest quality products and service possible. In keeping with this philosophy, we from time to time must phase out older technologies that cannot be effectively maintained or supported. This letter is to inform you that the following software products fall within this category:

- Symon Enterprise Software (version 8.x)
- Symon 2000 (version 7.5 and below)
- Publisher (version 7.5 and below)
- Input Gate
- Symon 2000 ACD Package
- Symon 2000 Basic Event Package
- OmniView
- OmniBuilder
- PageView
- Event Publisher
- WebStock
- DBView
- SymonView II
- SymonView
- SymonView Plus
- Info Feed Ticker

**Note: This notification excludes SES Versions 9.x, 10.x, MessageLink, TargetVision Enterprise/ Broadcasts software products and all models of NetLite and NetBrite LED wallboards.**

Since we do not want to compromise quality, you should know that effective July 1, 2010 Symon will no longer be renewing or extending SymonCare™ maintenance agreements on the above products. We will however support an active SymonCare™ contract through its expiration date.

If you are unsure how your product is affected by this announcement, you may access the Symon SES Administrator Application, (e.g. choose About --->Help), call Symon Technical Support at 1-877-789-8324 or visit the FAQ section on our web site: [www.symon.com/EOL\\_FAQ](http://www.symon.com/EOL_FAQ) for further assistance. For customers currently on SymonCare™, please contact Symon Direct at 1-877-796-6634 for information on how to receive a no-cost software upgrade.

We appreciate your business and we look forward to serving your needs in the New Year.

Sincerely,

Mike Cavender  
VP, Client Services  
[www.sales@symon.com](mailto:www.sales@symon.com)